



LV TRAVEL (LAC VIET TRAVEL & TRADING CO., LTD)

Registered office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam

Trading office: 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam

Tel: +84 24 3941 3748/ 49/ 50

Group name	ASIA CLIENT - LVMUS06-2024-MAL	Code	231012135420
Version	1	Sales consultant	Ms Julia
Group size	2 - 35 pax(s)	Validity	01 Jan – 31 Dec 2024

LVMUS06-2024-MAL-5D4N-HANOI-HALONG ON CRUISE-TAMCOG

Day 1: Hanoi Arrival (-/-/D)

Upon arrival Noi Bai international airport, meet up our tour guide and transfer to central. Take half day city tour in Hanoi. We will **Ho Chi Minh's Complex** includes **Ho Chi Minh Mausoleum** (closed on Monday & Friday and every afternoon), **Presidential Palace**, **Stilt house**, **Hoan Kiem Lake**, **Hanoi Opera House**. Free shopping at **Dong Xuan market**, **Hang Gai**, **Hang Dao**, **Hang Ngang**...ect with hundreds of specialty shops selling silk clothing, lacquerware, embroidered linens, furniture, bamboo, cooking utensils...



Go to visit **Al Noor Masjid Hanoi** – the only Masjid in Hanoi. Dinner at Halal restaurant.

Overnight in Hanoi

Meals Dinner

Distance Noi Bai Airport – Hanoi Central: 30 km => 50 minute transfer

Note: Please kindly take note that **Ho Chi Minh Mausoleum** (the inside) will be opened only in the morning. It

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will be closed every Monday and Friday. Besides the outside of Ho chi Minh Mausoleum, you can still visit Ba Dinh square, Presidential Palace, Ho Chi Minh's House on stilt, One pillar pagoda as normal

Day 2: Hanoi Halong on cruise (B/L/D)

We depart for Ha Long Bay going through the scenic countryside.



The wondrous Ha Long Bay is truly one of Vietnam's most impressive scenic sights. This exciting cruise will provide us a fantastic view of the picturesque scenery blending with the sky and some 3,000 limestone islands rising amazingly from the clear and emerald water. The limestone karsts formations are littered with beaches, grottoes and beautiful caves.

Note: *Cruise itinerary may be changed without prior notice*

Meals Breakfast/ Lunch & Dinner on cruise (pork free)

Overnight on cruise.

Day 3: Halong-Hanoi (B/L/D)

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Waking up and having breakfast served onboard. Continue cruising around the bay. Take sampan to visit Cave and come back to the boat. Having brunch before disembarking and transfer back to Ha Noi.

Enjoy Water **Puppet Performance** – the unique form of Vietnamese art derived from wet rice civilization of South East Asia.



Overnight in Hanoi

Meals Breakfast/ Lunch(pork free)/ Dinner

Distance Halong –Hanoi: 165km => 4 hour transfer included breaktime on the way

Note: *Cruise itinerary may be changed without prior notice*

Day 4: Hanoi – Hoa Lu – Tam Coc - Ha Noi (B/L/D)

After breakfast, our guide come to pick you up from your hotel, depart 2 hour driving along green fields and villages in the two side of the high way number 01. Your first stop is Hoa Lu, used to be the capital of Vietnam in the 11st centuries, visit the temple of **Dinh & Le dynasty**, learn about history of Vietnam in the war with China and about the first Vietnamese government. Have a great view of rice paddy field, and lots of fresh air.

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After lunch, get on a small boat, glide along a long canal with rice paddy fields and mountains two sides, your boat will go through three cave called "**Hang Ca**", "**Hang 2**", "**Hang 3**". You boat drive you back to the wharf then get on bus back to Hanoi.

Dinner at Halal restaurant

Overnight in Hanoi

Meals Breakfast/ Lunch (pork free)/ Dinner

Distance *Hanoi - Ninh Binh => 2.5 hour transfer included breaktime on the way*

Day 5: Hanoi Departure (B/-/-)

After breakfast, free at leisure till transfer to the airport for departure flight.

Meal Breakfast at hotel

Distance Hanoi Central -Noi Bai Airport: 35 km => 45 minute transfer

End of services

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List of accommodations

Location	3 star	4 star - Option 1	4 star - Option 2	5 star
Ha Noi	La Dolce Vita Hotel, Hong Ngoc Cochinchine *** (ROH)	Chalcedony, Thien Thai, Hanoi Tokyo ***** (ROH)	Sunway, Lacasa hotel, The Ann, The Q, MK Premier, Rex ***** (ROH)	Grand Vista hotel, Oakwood Residence Hanoi ** *** (Deluxe)
Ha Long	Sunbay, New Star 1, Kings hotel *** (ROH)	Galaxy hotel, Song Loc Luxury hotel ***** (ROH)	Halong Palace, Muong Thanh Grand ***** (ROH)	Phat Linh Delasea, The Watson ***** (Deluxe)

Rates and Conditions

Prices are in USD per person, based on two guests sharing a twin or double room in the hotels mentioned above.

Below rates are not valid for the period of Christmas, New Year (normally from 20 Dec to 10/ 15 Jan), Chinese/ Vietnamese New Year, Independence Day (30 April), May Day, National Day (02 Sep), Songkran festival (13-16 April), Golden Week (01-07 Oct), Loy Kratong (10-14 Nov), Myanmar Water Festival or Myanmar New Year (10-20 Apr), etc. Please contact us for further details in terms of specific dates.

SGL SUP: Single supplement

01 Jan - 30 Apr & 01 Oct - 31 Dec 2024													
Group size/ Price per person	2	3	4	5-6	7-9	10- 12	13- 15	16- 19	20- 22	23- 26	27- 31	32- 35	SGL supplement
3 star	566	465	425	389	341	328	324	323	308	299	294	292	110
4 star option 1	588	487	448	410	364	349	348	346	332	323	318	316	131
4 star option 2	610	509	469	433	385	372	370	369	355	346	341	340	150
5 star	701	600	560	523	478	471	468	467	453	443	441	439	231
01 May - 30 Sep 2024													

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Group size/ Price per person	2	3	4	5-6	7-9	10- 12	13- 15	16- 19	20- 22	23- 26	27- 31	32- 35	SGL supplement
3 star	562	461	422	384	338	323	321	319	305	296	290	288	107
4 star option 1	588	487	448	410	364	349	348	346	332	323	318	316	131
4 star option 2	606	506	466	429	382	370	367	366	351	342	339	336	147
5 star	701	600	560	523	478	471	468	467	453	443	441	439	231

Inclusions	Exclusions
<ul style="list-style-type: none"> • Hotel accommodation with twin or double sharing rooms as hotel above or similar • Meals as mentioned in the program. B= Breakfast, L=Lunch, D=Dinner • Private transfer and transportation on tour • Private traditional wooden junk in Halong Bay (3,5-4 hour program) • Single entrance fees as in the itinerary • Private sampan as mentioned • Sightseeing with local experience English speaking guide • Traditional Water Puppet Show • Mineral water with 2 bottles of 500ml/ tour day/ pax • FOC in ½ Twin room for group of 15 paying pax onward (excluding internal airfares and visas). Maximum 02 FOC per group. 	<ul style="list-style-type: none"> • All international airport tax • International flights & domestic flights • Early check in or late check out • Travel insurance (Please make sure that you buy insurance for your clients before they travel oversea) • Optional tours • Visa arrangement & Visa stampe at international gate • Drink & Beverage in meals • Compulsory TIPPING for local guide and van driver --2 - 3pax: 7USD/pax/day -4 - 6 pax: 5 USD/ pax/ day -7 pax up: 3 USD/ pax/ day -Suggested TIPPING for bellboy, boat crew, sampan driver: depend your budget. • Other services not mentioned above

GENERAL TERMS & CONDITIONS

Remarks for check in and check out schedules

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Check in time: at hotel: after 14h00 – on cruise: before 12h00.

Check out time: at hotel & on cruise: before 12h00

Remarks for itinerary

The itinerary and schedule are subject to change due to local traffic situations, weather conditions; flight, or any un-foreseen circumstances or local authority decision. LV Travel reserves full rights to replace all items with same values for guests.

Remarks for meal

Meals are fusion on local food with daily normal buffet breakfast at hotel. Guests should advise any special food preferences, allergies or dietary requirements at least one (1) week prior to the arrival date.

Remarks for the price

16 full paying pax group is granted one FOC based on half twin (exclusive of extra service).

Please be aware that any changes in the itinerary due to unforeseen circumstances might result in increase in pricing.

Any damage caused to all services during the stay shall be payable by the passengers.

Validity

All prices quoted to the Client/Agent are on a net basis in United States Dollars and valid according to the date specified on the LV Travel printed tariffs and/or quotation and/or invoice issued to the Client/Agent. LV Travel warrants that the prices or rates quoted to the Client/Agent are correct at the time of issuance or invoice but are subject to change in line with market, tax or currency fluctuation, with or without prior notice.

Payment method

Unless otherwise agreed by LV Travel, client's payment shall be executed by **bank transfer**, to the LV travel's bank account clearly noted in all the invoices. Every party shall take care of the transfer fees occurring with its relevant bank.

Payment conditions for domestic or international flights : We will check case by case.

Payment conditions for land tour without flights:

-Upon the confirmation of the document: a deposit of 30% total price is required 03 months prior to the group's arrival in Indochina, in order to secure all services



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- The full payment of entire 70% of the total price must be transferred to the LV travel's bank account 30 days prior to the group arrival in Indochina, if not agreed otherwise.

Cancellation of domestic or international flights: We will check case by case.

Cancellation policy:

- All cancellations should be made in writing and should be acknowledged by LV travel.

-Cancellation Rules for Land Tour, not apply for **domestic or international flights** (if any).

- Cancellation more than 45 days prior to the group arrival: No Charge. Deposit shall be deducted into the next bookings, except specified suppliers require cancellation fees.

- Cancellation between the 45th and 31st day prior to the group arrival: 25% of the total tour price.

- Cancellation between the 30th and 23rd day prior to the group arrival: 30% of the total tour price.

- Cancellation between the 22nd and 16th day prior to the group arrival: 40% of the total tour price.

- Cancellation between the 15nd and 09th day prior to the group arrival: 60% of the total tour price.

- Cancellation between the 08nd and 03rd day prior to the group arrival: 80% of the total tour price.

- Cancellation between the 02nd and 0th day prior to the group arrival: 100% of the total tour price.

- In case the tour participant(s) shorten or interrupt the tour of their own accord there will be no reimbursements.

- Reduction in the number of passengers against requested bookings is considered and treated as cancellations.

- If the balance of the tour invoice is not received by the deadline of 14 days prior to the group arrival, LV Travel will reserve the right to cancel the reservation without indemnity or any reimbursement.

- If LV Travel is forced to cancel the departure due to unforeseeable reasons, the participants will be fully reimbursed without intention to claim for any indemnities.

Contact details

Hotline for sales (ms Moon)	+84 888 905 286 (WA/viber/mobile)
Hotline for operation (ms Anna Hanh)	+84 983 096 032(WA/viber/mobile)
General Manager Mr Len	+84 989 200 116 (WA/viber/mobile)